

ON THE DAY PROCEDURE

Group Visits to Blackgang Chine



Arriving by road

There is plenty of FREE coach / minibus parking with space to manoeuvre. The coach park is just opposite the main entrance with one lightly-used private road to cross.

The address details are: Blackgang Chine, Chale, PO38 2HN. Co-ordinates for GPS are 50.588, -1.3124. The venue can be contacted on (01983) 730330.

Blackgang Chine is open from Easter to late October.

Checking In

There is a booking office on arrival at the park entrance. The group should wait outside whilst the lead teacher checks in and takes direction from the clerk on how to move the group through the office and into the park. Larger groups may be led through a dedicated entrance.

The whole park is enclosed, with the only legitimate exit via the same booking office in reverse.

Things You Need To Bring

This is an outdoor attraction with limited cover. Therefore sensible precautions such as rainwear and sun cream must be considered. The park is situated on a large cliff edge and some parts of the park have steep gradients, although all paths are tarmac or similar compressed material. Appropriate footwear should be worn.

Lost Children

We suggest that tour leaders instruct their students that in the event of separation, they contact a member of staff. They will then arrange to escort them to the booking office.

Personal Property

There is no facility for leaving belongings unattended. Personal items must be carried throughout, so we recommend that you leave non-essential items behind.

First Aid

We would expect tour leaders to carry a limited first aid kit. Additional facilities are available on-site. Some site staff are first aid qualified. Mobile phone reception is generally good within the park.

The Gift Shop

We know that many tour groups allow their students to visit the gift shop. We ask that they are escorted in small groups by an adult at all times to avoid crowding, and to be mindful of our other visitors.

Catering Arrangements

Hot Food

If you have pre-booked hot food, your itinerary will give you details of timing and location.

There is one main cafe/restaurant near the park entrance, and lots of kiosks around the park offering snacks, drinks, ice cream etc.

Eating Packed Lunches

You are welcome to use the park facilities to eat a packed lunch. Please tidy up after yourselves and use the bins provided.

For your coach driver...

Refreshment rooms, coffee/tea/snacks and hot meals are available all day.

Toilets

Toilets are situated throughout the park. Pick up a site map on arrival or look for the signs. Disabled toilets are available near to the maze/main entrance, and also at Frontierland and The Ship Ashore Tea Rooms.

Accessibility

Most of the park's facilities are generally accessible, however be aware that it is built partly on a hillside hence there are some significant gradients (1:6) which may present a hazard to wheelchair users and the infirm. Powered wheelchair users may find these gradients too steep without manual assistance.

A full accessibility guide can be downloaded from http://www.robin-hill.com/content/files/disabilities_guide.pdf